Delaware Department of Safety and Homeland Security Delaware Capitol Police



2022 Annual Report

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Message from the Chief

Command Staff



Chief Michael Hertzfeld



Major David Hunt



Major Elmer Harris

Overview

The History of Delaware Capitol Police

In 1965, Delaware Capitol Police (DCP) began as a three-man unit to watch over Legislative Hall to deter vandalism of the property. The role of the unit known as Capitol Security was later expanded to include the surveillance of several other state properties. The unit was not funded and relied on donations and transfers of equipment from other agencies. The unit had a used state vehicle with no markings, no emergency lights, or police radio. The security officers were unarmed and carried only nightsticks, handcuffs, and a canister of tear gas. The officers received no formal training!

By 1980 all the officers who were qualified to attend the Delaware State Police (DSP) Academy had completed their training. In Wilmington, the Carvel Building was completed in 1977 and there was a request to increase the number of Capitol Security Police officers assigned. This request was granted and the staffing in Wilmington was increased to four police officers. During this same period the Capitol Security Police was renamed as the Delaware Capitol Police (DCP).

Fifty-eight years later, the Delaware Capitol Police is authorized 103 full time employees; 80 of which are sworn police officers with statewide jurisdiction, providing police and security services for the employees, residents, and visitors to various locations throughout all three counties of the First State.

"It is the mission of Delaware Capitol Police to protect the people and strategic properties within State Government."

-Delaware Capitol Police Mission Statement

Delaware Capitol Police Maintains Three Explosive Detection Canine Teams (1 in each county)

Northern Operation Services:

- 900 King Street Building
- Carvel State Building
- Leonard L. Williams Justice Center
- Medical Examiner's Office
- Renaissance Building

Southern Operation Services:

- Sussex County Court of Chancery
- Sussex County Courthouse
- Sussex County Family Court

Central Operation Services:

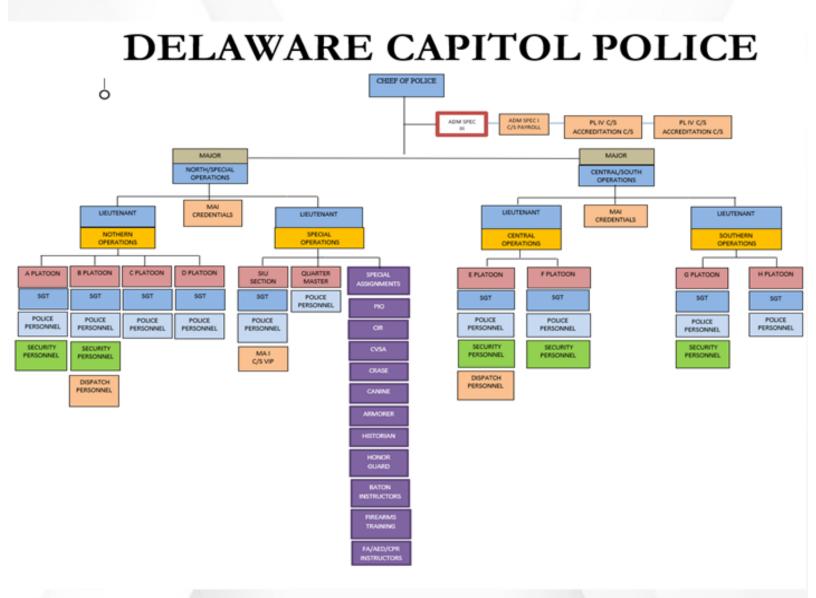
- Dover Patrol Section (servicing over 80 separate state facilities)
- Kent County Courthouse
- Kent County Family Court
- Legislative Hall
- Supreme Court

Special Operation Services:

- Canine Unit
- Service Dog
- CRASE Unit
- CVSA Unit
- Firearms Unit
- Honor Guard Unit
- Quartermaster
- Recruitment Unit
- Special Investigations Unit



The Officers of Delaware Capitol Police strive to complete this mission by embracing the core values of *Service*, *Integrity*, *Courage* and *Professionalism*.



The Year in Review 2022

As the recovery from the pandemic continues along with the Courts in the State of Delaware completely opening to the public, Delaware Capitol Police (DCP) rose to the occasion in many facets, promotions, accreditation and introducing new services to the public, were all noteworthy accomplishments for the Division.

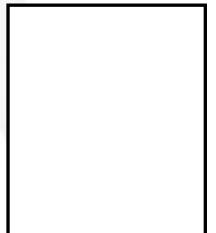
2022 was an outstanding year for the Division even as the pandemic recovery process continued. The Division held a promotion process that yielded the elevation of one Major, two Lieutenants and four Sergeants; through the rigorous process members of the Division flourished and for their efforts were promoted accordingly. The diverse talent of the Division was on full display and those promoted were deserving candidates.



From Left to right Lt. Scott Simpson, Lt. Arlene Redmond, SSO David Bowie, Lt. David Kerr, Major Elmer Harris, Michael Zdyrko, Chief Michael Hertzfeld, Sgt. Rosemarie Williams, Sgt, Jeffrey Carey, Cpl. John Mastrobuono, Cpl. Joseph Archangelo, Sgt. Edward Dempsey, M/Cpl. Eric Maloney

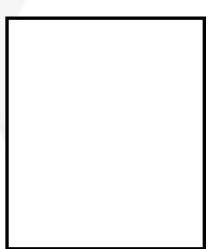


2022 Police Officer of the Year-





2022 Civilian of the Year-



Chief Hertzfeld's vision of continuing to "professionalize" the Division reached a pinnacle when the Division obtained full accreditation through the Commission on Accreditation for Law Enforcement Agencies (CALEA). A arduous process, the Division accepted the challenge of ensuring all its policies and procedures were of national standards and that all the Division's officers and other employees met or exceed the standards set forth. When an organization is accredited, it is truly a strong stamp of approval as its members display an adherence to agency policies and identifies the organization as a highly professional organization.



From Left to Right: CALEA Chair Marcus Brown, Chief Michael Hertzfeld, Delaware Capitol Police Accreditation Manager Galen Purcell and CALEA Executive Director Craig Hartley Jr.



Commission on Accreditation for Law Enforcement Agencies Inc, (CALEA) is a credentialing authority, based in the United States, whose primary mission is to accredit public safety agencies, namely law enforcement agencies, training academies, communications center, and campus public safety agencies.



During the calendar year, the Division made a significant addition bringing "Vinn" to the courts as a *first ever service dog*. Vinn in his short time with the Division has made an immediate impact on the community both for courthouse employees as well as the general public. Seen throughout the courts and relevant buildings, Vinn is warm, friendly and an inviting service dog that has brought comfort and "smiles" to all that come in contact with him.



M/Cpl. Donna Diclemente and Vinn



During its normal course of business Delaware Capitol Police stays vigilant in the daily operations throughout the state's courthouses and administrative buildings.

Below are some snapshots highlighting officers' performance in going beyond the call of duty.

- *NJ State Association of Chiefs of Police Command & Leadership Academy:* Select officers from the Division attended an intense leadership school based at the New Castle County Police Department (New Jersey State Association of Chiefs of Police Command & Leadership Academy); the school which mirrored a curriculum similar to the US Military Academy at West Point, placed emphasis on logical and critical thinking, as well as methodologies to enhance critical thinking, sound decision making, effective communication and conflict management. Members who completed this leadership school fared well during the Divisional promotion process.
- **Potential kidnapping incident:** During the course of duty, four Delaware Capitol Police (DCP) officers assigned to Northern Operations were successful in preventing a potential child kidnapping incident. Officers through keen awareness and observation discovered during the course of this incident that a female subject befriended a young child who was in the courthouse with their parents and coax the child to leave the courthouse with her. Officers responded and returned the child to their parents undoubtedly taking that child our harm's way.
- Lifesaving event at the Haslet Armory: A DCP officer responded to the Armory for a female subject who was not breathing. The officer, who is a certified American Heart Association (AHA) CPR instructor for the Division, was successful in reviving the subject doing chest compressions as arriving EMS personnel administered NARCAN. It was learned later that the female subject made a full recovery due in part to the officer's training and quick actions.
- Officer assistance, subject suffering from possible seizure/stoke: While a K9 officer was conducting a bank run with a civilian employee, the employee began showing signs of experiencing a possible seizure/stoke. The officer assisted the employee by rendering support and comfort until responding medical personnel arrived to assist. The swift actions of the officer were instrumental in minimizing the effects of this potentially life alerting incident for the employee.

A Dedication to Public Service

Delaware Capitol Police provides an array of unique services to both the community and employees of the State of Delaware in addition to traditional police and security services.

Violence Intervention Program (VIP)

The Violence Intervention Program (VIP) provides a protective service for domestic violence victims attending judicial hearings in the Delaware Courts. The program involves a coordinated effort between the Special Investigations Unit (SIU) and the other three Operations. This effort combines investigative tactics and security tactics to provide domestic violence victims a safe and secure environment while in the court system.

Calendar year 2022:

108 - new cases were processed/vetted under the Violence Intervention Program (VIP)

Compared to 2021 (24) caseloads increase significantly due to the courts reopening



CRASE Unit

The Division has a two police officer team that is assigned to the *Civilian Response to Active Shooter Event (CRASE).* CRASE Training is designed and built on the Avoid, Deny, Defend (ADD) strategy. The training provides strategies, guidance and a proven plan for surviving an active shooter event. This program is instructed in-person and free of charge to state employees from all three branches of state government (Legislative, Executive, Judicial). The program assists in giving state employees the tools, knowledge and skills needed, should they face an active shooter event within their workplace.

For statistical comparison, the total number of trained employees for 2021 and 2022 are listed below (**all training for 2021 was completed virtually**):

Total number of employees trained in 2021: 161 Total number of employees trained in 2022: 165

AVOID | DENY | DEFEND



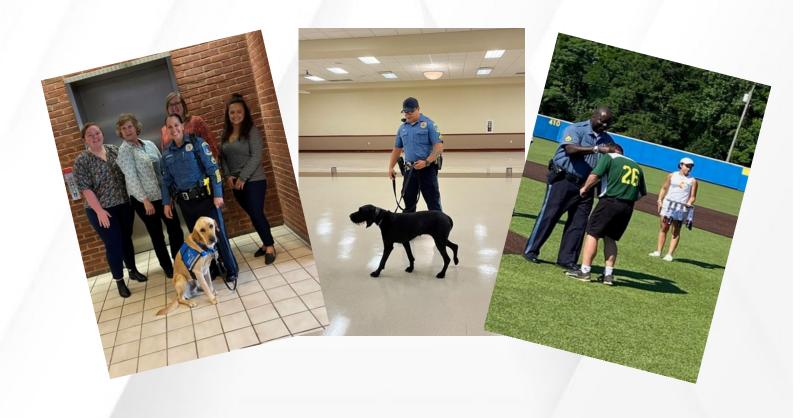
A Dedication to Public Service

CISM TEAM

The Division has a five police officer team that is assigned to the *Critical Incident Stress Management (CISM) team.* The team assists and supports EMS, Fire, Law Enforcement, and other first responders in mitigating and responding to the normal emotional and psychological effects experienced following stressful responses and critical incidents.

Community Outreach

Each year Delaware Capitol Police officers do their part in giving back to the community. This is accomplished in a variety of ways; officers participate in Delaware Special Olympics, as well as, annually, partake in "National Police Week", objectives being to display resources, skills and the congeniality of the officers working for the department. K9 officers conduct dynamic displays to show the unique capabilities of their unit. The unit added an additional handler and dog (Vinn) to provide comfort and a form of compassion/support for the community that visits or works in the courthouse. Although these events are worked by officers in uniform, the opportunity for personnel to engage the public in a relaxed, non-confrontational environment is immeasurable in building solid relationships with the community.

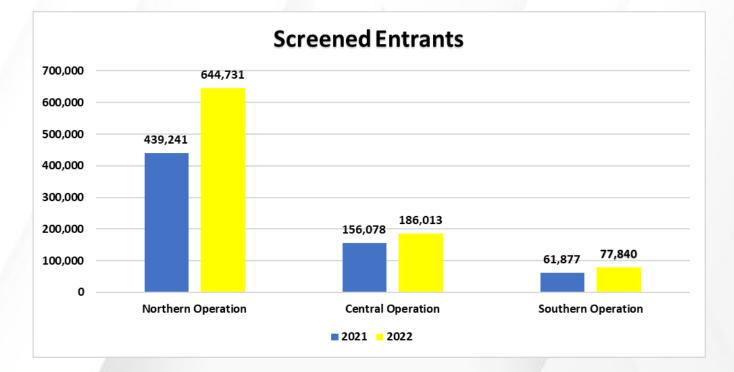




Screened Entrants

As expected, screened entrance to the courthouses throughout the State trended upward during 2022, this trend can be attributed primarily to the reopening of the courthouses due to the pandemic subsiding. With the courthouses being open to more proceedings and employees returning to the workspaces, DCP officers anticipated a significant increase in personnel movement and foot traffic and responded accordingly.

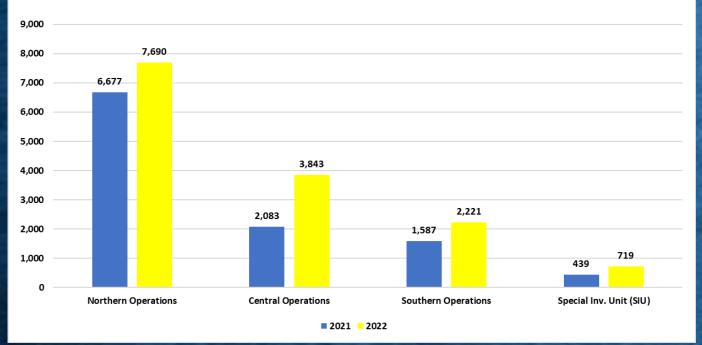
- 32% increase in entrants at the Northern Operations 2021—439, 241 2022 – 644, 731
- 16% increase in entrants at the Central Operations 2021—156, 078 2022 – 186, 013
- 21% increase in entrants at the Southern Operations 2021—61, 877 2022 – 77, 840



Calls For Service (CFS): Northern, Central, Southern and Special Investigation Unit Operations

Calls For Service for the three Uniformed Operations all had an increase over 2022; Central Operations had the highest percentage of increased Calls For Service; Special Operations experienced a measurable increase in Calls for Service.

- Northern Operation fielded 7,690 Calls For Service, 13% increase
- Central Operation fielded 3,843 Calls for Service, 48% increase
- Southern Operation fielded 2,221 Calls for Service, 15% increase
- Special Investigation Unit Operation fielded 719 Calls for Service, 39% increase



Calls For Service (CFS)



Types of Calls

Delaware Capitol Police "Calls for Service" (CFS) are broken down into three categories, Law Enforcement Tasks, Security Tasks and Custodial Tasks.

Law Enforcement Tasks are those tasks associated with traditional policing, such as investigations of possible criminal activity, first response to injury or illness, dealing with disorderly subjects, preventing a breach of release or peace, public service tasks and traffic related activities.

Law Enforcement Tasks	Southern	Central	Northern
Investigative Actions	16	79	22
Disorderly/Breach of Release/Peace	1	8	32
Injury/Medical	4	5	32
Public Relations/Public Service	4	5	16
Traffic Related	14	280	90

Security Tasks are those tasks related to providing safe and secure facilities. Such tasks include response to panic /fire alarms, protective escorts of various parties entering and exiting state facilities. Conducting both property and building checks, as well as providing a police presence during contentious or high-profile court cases and events in state facilities.

Security Task	Southern	Central	Northern
Alarm Response	1	28	45
Protective Escort	22	25	74
Building Sweep/Property Check	985	3393	4124
Court Security/On Site Security	20	19	31
Secure Relays	211	3	17
Scanned Parcels/Packages	52,524	140, 172	512, 666

Custodial Tasks are all tasks associated with the handling of persons wanted on court capiases and law enforcement warrants. This category also includes handling of persons committed by the courts and any transports of prisoners to detention facilities.

Custodial Tasks	Southern	Central	Northern
Arrestees Processed	107	234	1817
Prisoner Transport	15	44	286
Capiases Processed	60	513	1857
Warrants Processed	107	28	50
Committals	114	74	362



Special Investigations Unit (SIU)

The SIU is a sub-section of the DCP Special Operations and consists of a Sergeant and three detectives. The unit has statewide responsibilities but generally each detective handles a specific geographic area. The detective assigned to New Castle County normally handles situations arising in the Northern Operation south to the C&D Canal. One detective is assigned in Dover and generally takes assignments occurring in the Central Operation from Dover to the C&D Canal. The third detective is assigned to DCP HQ but generally handles assignments arising from the Southern Operation to south Dover.

Calls of Service (CFS) category includes the following:

- Threat/Site Assessments
- VIP (Violence Intervention Program) activity
- Protective Details
- Background Investigations
- Professional Standards Investigations
- Responds to non-criminal affiliated complaint
- Contractor Screening



Complaints category includes the following:

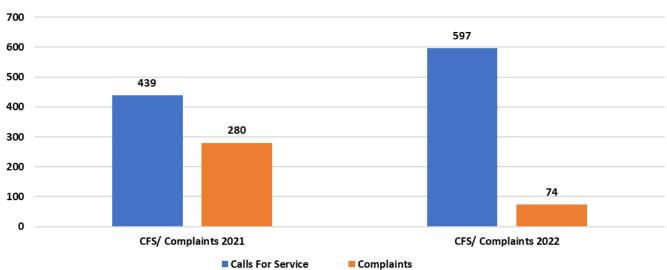
- Reports of Criminal Activity
- Criminal Arrests
- Criminal Investigations
- Miscellaneous Investigations (generally investigative reporting that maybe initiate by a citizen or State Official that is determined by the detective to not be criminal in nature but requires documentation).
- Intelligence reports and dissemination of Intelligence information

Special Investigations Unit (SIU)

The following statistics reflect the activity of the SIU during the calendar year 2022.

- Calls for Service (CFS): 597
- Complaints: 74

Total CFS and Complaints: 671



CFS/COMPLAINTS



Threat Assessments 2022

The DCP provides the service of inspecting and evaluating State facilities for potential threats. These assessments are done at the formal request of any State Agency.

Breakdown by State Facilities:

- Department of Elections
- State Auditor
- Department of Labor (Dover)
- Department of Education
- Office of the Treasurer
- Department of Finance
- Dept. of Motor Vehicles
- Attorney Generals Residence
- State Representative Residence
- Toll Facilities

Professional Standards Investigations (PSI)

The Special Investigations Units supervisor is the primary investigator for conducting Professional Standards Investigations (PSI) and inquiries at the direction of the Chief of Police. An inquiry is an informal procedure to review a complaint or determine a set of facts to establish if grounds exist to proceed with a formal investigation into whether the rules and regulations of the Division have been violated, or if a law(s) have been broken by Divisional personnel. PSI investigations are formal and conducted whenever there are grounds to believe that a member(s) of the Division has violated the law or the rules and regulations governing the conduct of personnel.

During the 2022 calendar year:

Inquiries conducted: 18

Not resulting in PSI: 17

PSI Investigations completed: 1

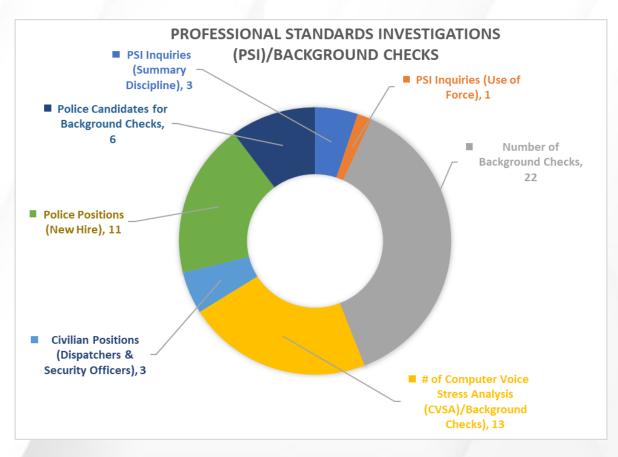
PSI Investigation completed at request of outside agency: 1



Background Investigations

SIU is responsible for conducting background investigations on any prospective employee of the Division whether they are sworn officers or civilians (Administrative, Security Officers and Dispatchers).

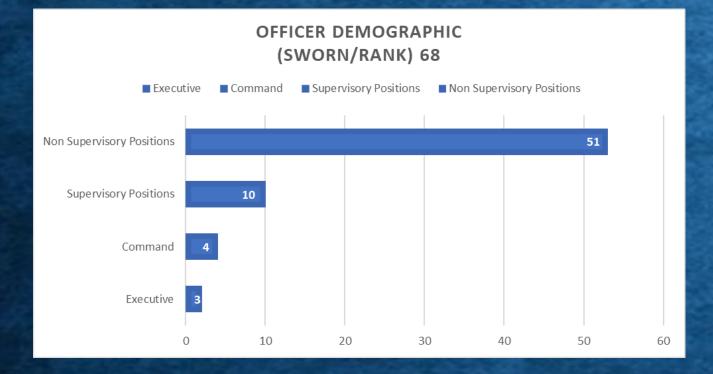
Number of Backgrounds completed in 2022:	21
Total CVSAs administered during 2022 backgrounds:	6
Total number of withdrawals or disqualified:	10
Total number of police officers not recommended:	1
Civilian Positions (Dispatcher and Security Officer):	10
Civilian Positions (Admin Specialist):	1
Number of civilian candidates recommended for hire:	2
Police Positions (CPO II & III):	11
Police Positions (CPO Recruit):	0
Total number of candidates recommended for hire:	4
Total number of candidates pending:	4



Officer Demographics (Sworn/Rank)

Sworn:

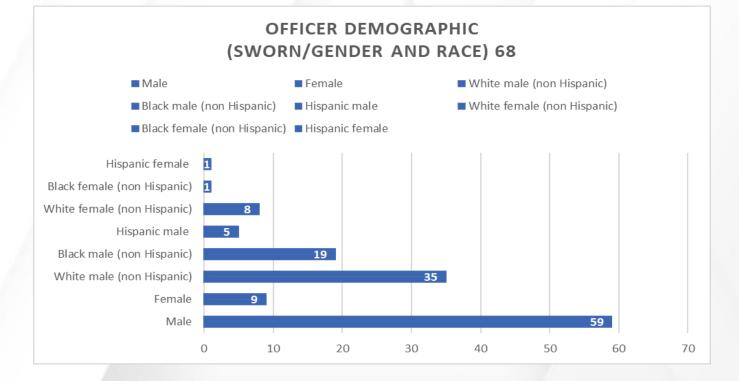
- Executive
 - •3 Males
 - •2 Black/1 White (non- Hispanic)
- Command
 - •3 Males/ 1 Female
 - •4 White (non Hispanic)
- Supervisory
 - •8 Males/2 Females
 - •5 Males, White (non Hispanic)
 - •1 Female White (non Hispanic)
 - •3 Black Males
 - •1 Female (Hispanic)
- Non Supervisory 45 Males/ 6 Females
 - •26 Males, White (non Hispanic)
 - •14 Black Males
 - •5 Males, Hispanic/Latino
 - •5 Females, White (non Hispanic)
 - •1 Black Female





Officer Demographics (Sworn/Gender and Race) Sworn:

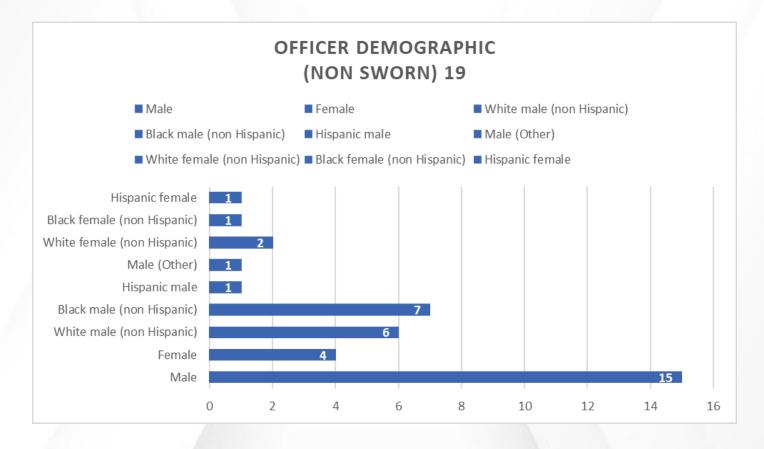
- Executive •3 Males
 - •2 Black/1 White (non- Hispanic)
- Command
 - •3 Males/ 1 Female
 - •4 White (non Hispanic)
- Supervisory
 - •8 Males/2 Females
 - •5 Males, White (non Hispanic)
 - •1 Female White (non Hispanic)
 - •3 Black Males
 - •1 Female (Hispanic)
- Non Supervisory 45 Males/ 6 Females
 - •26 Males, White (non Hispanic)
 - •14 Black Males
 - •5 Males, Hispanic/Latino
 - •5 Females, White (non Hispanic)
 - •1 Black Female





Officer Demographics (Sworn/Gender and Race) Non – Sworn:

- Non Supervisory 15 Males/4 Females
 - 6 Males, White (non Hispanic)
 - 2 Females (non Hispanic)
 - 7 Black Males
 - 1 Black Female
 - 1 Male (Hispanic/Latino)
 - 1 Female (Hispanic/Latina)
 - 1 Male (Other)



Delaware Capitol Police "STAYS CONNECTED!"

Delaware Capitol Police connects with its community through social media platforms. The Division has an active *Facebook* and *Instagram* page to receive and disseminate relevant information. Whether an incident is occurring in DCP's jurisdiction or surrounding areas the Division can effectively advise its' community via social media if the need arises. Social media is a wonderful conduit for community events the DCP participates in and advertise for positive outreach.

https://www.facebook.com/DECapitolPolice/

Delaware Capitol Police (@dcp9600)

f	Home Videos	Capitol Police • Law Enforcement Agency More •	Send message Hil Please let us know how w	
0	STATEL AWARE	dcp9600 Follow ··· 43 posts 307 followers Delaware Capitol Police Statewide law enforcement agency ur responsible for the security of all 3 br capitolpd.delaware.gov	anches of government.	Homeland Security
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